

01. Non-refundable 50% (fifty percent) deposit is required in order to secure the date and booking of the event as per the Booking Form.
02. Payment of the Deposit by the Customer must be made within 5 (five) working days of submission of the signed Agreement.
03. Payment of the balance of the Fees by the Customer must be made 5 days before the event takes place.
04. The event will not proceed without full payment of the Fees prior to the Event
05. Customer shall forward a copy of the proof of payment by electronic funds transfer or deposit slip to the Event Officer within 2 (two) days of payment.
06. The Customer undertakes and shall be obliged to complete and provide accurate information relating to the event as indicated in the Booking Form.
07. In the event of any cancellation of the event or termination of the Agreement for any reason, no liability shall fall upon THE WATERFALL RANCH in respect of any loss sustained or expenses incurred by the Customer or any other person as a result thereof.
08. No cancellation fee is applicable should the Customer cancel 60 (sixty) days prior to the event. A cancellation fee of 50 % (fifty per cent) of the Fees will be levied should the Customer cancel between 30 (thirty) days and 60 days prior to the event.
09. In the event of a cancellation or termination, the fees paid will be forfeited and in addition, the Customer shall be liable to the WATERFALL RANCH for any costs, expenses and losses incurred by the WATERFALL RANCH as a result of such cancellation or termination.
10. In the event that the Customer wishes to postpone the event, the Customer will advise the WATERFALL RANCH in writing of such postponement at least 60 (sixty) days prior to the Event.
11. The WATERFALL RANCH reserves the right of admission in or upon the Premises in regard to any of the Customers guests or Staff or other person in connection with any Event held on the Premises
12. Under no circumstances will the WATERFALL RANCH make good or accept responsibility or liability in respect of any loss, theft, injury, death or damage, howsoever or by whomsoever caused, of or to any goods or property whatsoever of the Customer or guests in or upon the Premises.
13. The Customer shall be responsible for any damage caused to the Venue or the Equipment therein by any act, default or neglect of the Customer or its guests or Staff.
14. WATERFALL RANCH may cancel or terminate the Services in relation to the Event on 30 (thirty days) written notice to the Customer, if the Venue or building is under refurbishment/reconstruction or the Venue or building is, in the opinion of the WATERFALL RANCH, unsuitable to host the Services or the Venue or the Premises is required by the WATERFALL RANCH for an internal WATERFALL RANCH Event. In the event of a cancellation or termination by WATERFALL RANCH the Fees paid will be refunded to the Customer.
15. I AGREE on behalf of myself and all adults and minors in my group that, WE WILL RIDE, HANDLE AND BE AROUND the HORSES and other animals at our OWN RISK and that the event organiser and providers, venue owner, volunteers or agents shall not be liable for our personal injury, death, loss or damage occasioned to us or any loss or damage occasioned to any of our possessions whether such liability arises out of any express or implied term of our riding in ANY rides, lessons, horse handling, whilst around horses and other animals on the ground, or at common law or in any other way.
16. I explicitly understand and agree that it is my sole responsibility to monitor activities of adults and minors that are in my group at all times in all areas.